

WHAT HAPPENS WHEN I CALL THE JUDICARE HELPLINE?

- ◆ Connect with an attorney immediately or schedule an appointment.
- ◆ The attorney will gather information about your case and offer advice or referrals.
- ◆ Additional information and a survey will be mailed after the Helpline appointment.
- ◆ Calls are limited to 30 minutes.

***TALKING TO A HELPLINE ATTORNEY DOES NOT MEAN THAT THE ATTORNEY IS OR WILL REPRESENT YOU IN YOUR CASE.**



The Helpline is only for legal information, telephone counsel and advice, brief services and referrals to other organizations that may be able to help you.

HELPLINE HOURS:

8:30am to 4:30pm
Monday - Friday

HELPLINE TOPICS:

- ◆ BANKRUPTCY
- ◆ EVICTIONS
- ◆ FAMILY LAW
- ◆ LANDLORD/TENANT
- ◆ SECURITY DEPOSITS
- ◆ SMALL CLAIMS
- ◆ SSI/SSDI
- ◆ UTILITIES
- ◆ AND MORE.....

HOW TO USE THE JUDICARE HELPLINE:

The toll-free Legal Advice Helpline is for financially eligible clients, calling with a "simple" legal question.

1. Apply for the Judicare Program. Call Judicare to request an application or apply over the phone.
2. If eligible, you will be connected with an available attorney immediately OR schedule an appointment.
3. For an appointment, call back at the scheduled appointment time with all relevant documents in hand or request that an attorney call you.

The Helpline provides access to legal information for all financially eligible Judicare cardholders.



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THE PURPOSES OF THIS SERVICE ARE TO:

- ◆ Increase access for remote Judicare clients;
- ◆ Offer brief service, advice or referrals on legal topics;
- ◆ Continue to give underprivileged persons an equal opportunity to assistance in civil legal matters; and
- ◆ Continue to inform and educate the residents of the Judicare area.

IF YOU HAVE LIMITED ENGLISH PROFICIENCY, YOU HAVE THE FOLLOWING RIGHTS:

1. You have a right to qualified interpreter services at no cost to you;
2. You have a right not to be required to rely upon your minor children, other relatives, or friends as interpreters; and
3. You have a right to file a grievance about the language access services provided you.

Native Americans:

If you have a legal problem, please call Judicare's Indian Law Office, weekdays 8:30 am—4:30 pm at (800) 472-16838.



Wisconsin Judicare, Inc.
300 Third Street Suite #210
PO Box 6100
Wausau, WI 54402

legal helpline
WISCONSIN JUDICARE, INC.



CALL TOLL FREE:
1-800-472-1638

The toll free Telephone Helpline provides access to legal information for financially eligible residents in Judicare's service area. Eligible individuals may call this number to discuss and obtain information about legal problems.

Wisconsin Judicare, Inc.
300 Third Street, Suite 210
Wausau, WI 54403
Info@judicare.org
1-800-472-1638
www.judicare.org